

E-01345A-11-0224

ORIGINAL



0000130466

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99647

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By: **Charlene**

Clark

Account Name:

Home:

Street:

Work:

City: Salome

CBR:

State: AZ Zip: 85348

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

E-01345A 11 0224 Docketed

9/20/11

Charlene Clark

Salome, AZ 85348

Phone (Home)

Email:

Arizona Corporation Commission

DOCKETED

OCT 13 2011

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 OCT 13 P 3:53

RECEIVED

Docket you wish to comment on: 6.6% Increase

Docket Number: E-01345A-11-0224

Position on Docket: Con

This rate increase is more than what the customers can stand. Previously APS allowed 1000 feet free for installation of new power. They have eliminated that. We live in a small rural area and the removal of 1000 feet has brought development on smaller parcels to a halt. It is also very difficult to sell a parcel with no power due to the rates APS charges to bring in power. This coupled with ANOTHER rate increase is going to totally eliminate that possibility. APS should have to cut back on it's expenses, like the rest of us, in this difficult economic time.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 9/30/2011

Opinion No. 2011 - 99647

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: , - - - - -

Priority: Respond Within Five Days

Opinion No. 2011 99648

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Gail & Richard** **Flickinger**

Account Name: Gail & Richard Flickinger

Home:

Street: , - - - - -

Work:

City: Phoenix

CBR:

State: AZ Zip: 85007

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone

Nature of Complaint:

E-01345A 11 0224 Docketed

09/19/2011

Gail & Richard Flickinger

Phoenix

Phone (Home)

Email: c

Docket you wish to comment on: Public notice of hearing on APS's application for a permanent base rate increase.

Case or Utility Name: Arizona Public Service

Docket Number: #-01345A-11-0224

Position on Docket: Con

My husband and I are retired, not by choice but due to unemployment. We live very frugally and seek to consume minimal electricity by line-drying clothes, leaving thermostats set at 80 in the summer, 68 winter, and are two people with no children or visitors. My electric bill for a 2700 sq. ft. house runs \$350+ in summer in spite of all efforts to conserve. Now APS wants still another hike in rates. The economy is in the pits, people are losing their homes and jobs, still GREED drives these companies to still make a killing profit. They should cut back NOT increase the cost of electricity and all controlling agencies to see to it that these cuts are made as your part in getting our country back on its feet.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Date Completed: 9/30/2011

Opinion No. 2011 - 99648

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax

Priority: Respond Within Five Days

Opinion No. 2011 99646

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Darla Tilley

Account Name: Darla Tilley Home

Street: Work:

City: Parker CBR:

State: AZ Zip: 85344 is:

Utility Company. Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone

Nature of Complaint:

E-01345A 11 0224 Docketed

9/14/2011

Darla K. Tilley

Parker, AZ 85344

Cell Phone

Email

Docket you wish to comment on: APS rate increase

Docket Number: E-01345A-11-0224

Position on Docket: Con

This commission is voting on the lives of the citizens of Arizona and in this economic times I feel it would not be in the best interest of these citizens to allow a multi-billion dollar company to raise their already exuberant rates. Please consider the people of Arizona. Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 9/30/2011

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2011 - 99646

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2011 99520

Date: 9/28/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

Michael

Moore

Account Name:

Michael Moore

Home

Street:

Work:

City:

Yuma

CBR:

State:

AZ

Zip: 85365

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Docket No. E-01345A-11-0224

We have not had a cost of living raise from SSI in two years and it looks like we won't get another one this year. All around Yuma I've seen APS trucks parked under trees with their employees just sitting in them. Perhaps if they would manage their business better they wouldn't need a 6.6% raise in our rates. I plead with you to refuse this increase and tell APS to live within their means as we retired people have to. My wife and I keep our A/C set on 81 how much higher do we have to set it to??

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/28

Emailed to Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/28/2011

Opinion No. 2011 - 99520

E. 01345A-11-0224

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone

Fax

Priority: Respond Within Five Days

Opinion No. 2011 99744

Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Patricia

Schweizer

Account Name:

Patricia Schweizer

Home

Street:

Work:

City:

Sun City West

CBR:

State:

AZ

Zip: 85375

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone

Nature of Complaint:

E-01345A-11-0224 Opposed Rates

Calleris in opposition to any increase in rates

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/4/2011

Opinion No. 2011 - 99744